1441 Main Street, Suite 300 Columbia, SC 29201



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FLORENCE P. BELSER GENERAL COUNSEL

VIA EFILING AND HAND DELIVERY

June 27, 2007

Mr. Charles L.A. Terreni Chief Clerk/Administrator South Carolina Public Service Commission 101 Executive Center Dr., Suite 100 Columbia, SC 29210

Re:

Petition of the Office of Regulatory Staff for a Declaratory Order Against Stan Brown d/b/a Water Head, LLC Requiring Certification as a Water Utility And the

Posting of a Performance Bond PSC Docket No.: 2007-64-WS

Enclosed for filing please find the original and one (1) copy of the Direct Testimony of M. Elizabeth Ford in the above referenced docket.

Please note that the attached documents are exact duplicates, with the exception of the form of the signature, of the e-filed copy submitted to the Commission in accordance with its electronic filing instructions.

Please date stamp the one extra copy for our office and return it to me via our courier and do not hesitate to let me know if you have any questions.

Sincerely,

JMN/pjm Enclosures

THE OFFICE OF REGULATORY STAFF

SETTLEMENT TESTIMONY OF

M. ELIZABETH FORD

June 27, 2007



DOCKET NO. 2007-64-WS

Petition of the Office of Regulatory Staff for a Declaratory Order against Stan Brown d/b/a Water Head, LLC requiring Certification as a Water Utility and the posting of a Performance Bond

1		SETTLEMENT TESTIMONY OF M. ELIZABETH FORD
2		FOR
3		THE OFFICE OF REGULATORY STAFF
4		DOCKET NO. 2007-64-W
5		IN RE: STAN BROWN D/B/A WATER HEAD, LLC.
6		
7		
8		
9		
10	Q.	PLEASE STATE YOUR NAME, BUSINESS ADDRESS AND
11		OCCUPATION.
12	A.	My name is M. Elizabeth Ford, and my business address is 1441 Main Street,
13		Suite 300, Columbia, South Carolina 29201. I am employed by the state of South
14		Carolina, Office of Regulatory Staff ("ORS") as a Program Specialist for the
15		Water and Wastewater Department.
16	Q.	PLEASE STATE YOUR EDUCATIONAL BACKGROUND AND
17		EXPERIENCE.
18	A.	In 2003, I graduated from Clemson University with a Bachelors of Arts in
19		Sociology. After graduating from Clemson University, I was employed by the
20		South Carolina Public Service Commission in Consumer Services assisting
21		telecommunications customers. In 2004, I joined ORS with the transfer of
22		consumer services responsibilities. In September of 2005, I was promoted to
23		Lifeline Intake Manager. As the Intake Manager, I worked with South Carolina's

1		incumbent local exchange carriers to facilitate the deployment of the Lifeline and	
2		Link-up program. I also assisted and verified low-income individuals for this	
3		same program. In June 2007, I became the Program Specialist for the Water and	
4		Wastewater Division.	
5	Q.	CAN YOU DESCRIBE YOUR RESPONSIBILITIES AS THE PROGRAM	
6		SPECIALIST FOR WATER AND WASTEWATER WITH THE OFFICE	
7		OF REGULATORY STAFF?	
8	A.	Yes. My responsibilities include performing analyses and providing testimony in	
9		formal proceedings before the Commission regarding rate base determinations,	
10		rate schedules, general terms and conditions, cost of service and depreciation	
11		studies, and compliance with applicable rules and regulations. In addition, my	
12		responsibilities include monitoring federal activity to determine its impact on state	
13		regulations and policies.	
14	Q.	WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS	
15		PROCEEDING?	
16	A.	The purpose of my testimony is to provide a brief overview of the Settlement	
17		Agreement reached between ORS and Stan Brown d/b/a Water Head, LLC	
18		("Water Head") in this proceeding and to explain why this Settlement Agreement	
19		is in the public interest. Specifically, I will focus on Water Head's planned	
20		schedule of compliance with the Commission's rules and regulations.	
21	Q.	ARE THE FINDINGS OF YOUR REVIEW CONTAINED IN THIS	
22		TESTIMONY AND ACCOMPANYING SETTLEMENT?	

1	A.	Yes, my testimony and the attached settlement detail ORS's findings and
2		recommendations.
3	Q.	PLEASE PROVIDE AN OVERVIEW OF THE LOCATION, SERVICE
4		TYPE AND CUSTOMER BASE SERVED BY WATER HEAD.
5	A.	Water Head has been providing water service to its customers similar to a
6		Commission-approved regulated utility. Based upon our preliminary review
7		Water Head would be classified as a NARUC Class C water utility according to
8		the current rates that are being charged and the number of customers that are
9		being provided water service. Water Head provides water service to
10		approximately 45 residential and commercial customers located in Pickens
11		County. These customers include single family homes, a golf club house and a
12		restaurant.
12 13	Q.	restaurant. PLEASE PROVIDE AN OVERVIEW OF THE SETTLEMENT
	Q.	
13	Q.	PLEASE PROVIDE AN OVERVIEW OF THE SETTLEMENT
13 14		PLEASE PROVIDE AN OVERVIEW OF THE SETTLEMENT AGREEMENT REACHED BY THE PARTIES OF RECORD.
13 14 15		PLEASE PROVIDE AN OVERVIEW OF THE SETTLEMENT AGREEMENT REACHED BY THE PARTIES OF RECORD. Following extensive discussions, the parties have each determined that their
13 14 15 16		PLEASE PROVIDE AN OVERVIEW OF THE SETTLEMENT AGREEMENT REACHED BY THE PARTIES OF RECORD. Following extensive discussions, the parties have each determined that their interests, as well as the interest of the public would be best served by settling all
13 14 15 16 17		PLEASE PROVIDE AN OVERVIEW OF THE SETTLEMENT AGREEMENT REACHED BY THE PARTIES OF RECORD. Following extensive discussions, the parties have each determined that their interests, as well as the interest of the public would be best served by settling all pending issues in this proceeding.
13 14 15 16 17 18 19 20		PLEASE PROVIDE AN OVERVIEW OF THE SETTLEMENT AGREEMENT REACHED BY THE PARTIES OF RECORD. Following extensive discussions, the parties have each determined that their interests, as well as the interest of the public would be best served by settling all pending issues in this proceeding. Further, the Settlement Agreement represents the public interest as it preserves
13 14 15 16 17 18		PLEASE PROVIDE AN OVERVIEW OF THE SETTLEMENT AGREEMENT REACHED BY THE PARTIES OF RECORD. Following extensive discussions, the parties have each determined that their interests, as well as the interest of the public would be best served by settling all pending issues in this proceeding. Further, the Settlement Agreement represents the public interest as it preserves the balance referred to in S.C. Code § 58-4-10:

1 2 3 4 5		(3) Preservation of the financial integrity of the State's public utilities and continued investment in and maintenance of utility facilities so as to provide reliable and high quality utility services.
6		The Settlement Agreement provides Water Head with a schedule to come into
7		compliance with the Commission rules and regulations that is fair and reasonable
8		to both the customer and Water Head.
9		It is the position of ORS and Water Head that this Settlement Agreement is fair
10		and reasonable and represents full resolution of all issues in this proceeding and I
11		would request the Commission approve the Settlement Agreement as presented
12		today.
13	Q.	DOES THAT CONCLUDE YOUR TESTIMONY?
14	A.	Yes it does.

BEFORE

THE PUBLIC SERVICE COMMISSION

OF SOUTH CAROLINA

DOCKET NO. 2007-64-WS

IN RE:	
Petition of the Office of Regulatory Staff for)	
a Declaratory Order Against Stan Brown)	
d/b/a Water Head, LLC Requiring)	CERTIFICATE OF SERVICE
Certification as a Water Utility And the)	
Posting of a Performance Bond)	

This is to certify that I, Pamela J. McMullan, have this date served one (1) copy of the **DIRECT TESTIMONY OF M. ELIZABETH FORD** in the above-referenced matter to the person(s) named below by causing said copy to be deposited in the United States Postal Service, first class postage prepaid and affixed thereto, and addressed as shown below:

Robert T. Bockman, Esquire McNair Law Firm, PA Post Office Box 11390 Columbia, SC 29211

> Stan Brown 171 Sliding Rock Rd. Pickens, SC 29671

> > Pamela L. McMullan

June 27, 2007 Columbia, South Carolina